



Asahi Diamond Industrial Australia PTY LTD Delivery Policy

The Asahi Diamond Industrial Delivery Policy applies to all purchases made online.

Ordering Online

Please ensure that all information provided by you in relation to your order is accurate, complete and up-to-date.

Your order becomes effective upon entering your payment details online. You cannot cancel the order after that time.

Once your order is complete you will receive an email confirming your order from one of our professional sales staff; we will normally confirm receipt of your order within 24 hours of ordering.

Postage Charges

Order Value	Delivery Location	Delivery Charge
Orders over AUD\$250	Australia Metro	Free up to 5kg
Orders over AUD\$250	Australia Regional (inc. Tasmania)	\$25.00 AUD up to 5kg
Orders under AUD\$250	Australia Metro	\$20.00 AUD up to 5kg
Orders under AUD\$250	Australia Regional (inc. Tasmania)	\$25.00 AUD up to 5kg
Orders over AUD\$250	Outside of Australia	\$50.00 AUD up to 5kg
Orders under AUD\$250	Outside of Australia	\$50.00 AUD up to 5kg

Delivery Timeframes

We will attempt to send your goods via courier within 5 working days; however if goods are out of stock delivery will take a little longer.

PLEASE NOTE: *Rural areas may add an additional day to our delivery timeframes.*

Order delivery times are provided as a guideline only. And do not take into account possible delays caused by payment authorization. We are unable to accept liability for any delay in delivery.

If you wish to query a delivery please contact us at sales@asahi-diamond.com.au